

DAFTAR PUSTAKA

- Abedinia, Mohammadreza., Ali Abassib, Fathieye Mortazavic, dan Bitu Bijarid. (2013). *The Effective Factors on The Communication between Students and Faculty Members from Student's Prospective in Birjand University of Medical Sciences*. 2nd World Conference on Educational Technology Researches – WCETR2012. Procedia - Social and Behavioral Sciences 83 (2013) 94 – 98
- Al-Bogami, Hessah Monir Z. (2015). *The Relationship between Transformational Management and Communication Skills among Heads of Departments of KAU*. International Conference on Communication, Management and Information Technology (ICCMIT 2015). Procedia Computer Science 65 (2015) 1160 – 1164
- Al Hajar, Rim Kamal. (2016). *The Effectiveness of School Principal Communication on Teacher Job Satisfaction*. United Arab Emirates University College of Education Department of Foundation of Education
- Astuti, Daisy. (2013). *Membangun Komunikasi Interpersonal Bagi Sekretaris*. Diploma III Fakultas Ekonomi Program Studi Sekretaris Universitas Negeri Yogyakarta
- Ayub, Suffian Hadi., Norhayati Abd Manaf, dan Mohammad Rezal Hamzah. (2014). *Leadership: Communicating Strategically in the 21st Century*. The International Conference on Communication and Media 2014 (i-COME'14), 18-20 October 2014, Langkawi, MALAYSIA. Procedia - Social and Behavioral Sciences 155 (2014) 502 – 506
- Cetin, Munevver., Melisa Erdilek Karabayb, dan Mehmet Naci Efec. *The Effects of Leadership Styles and the Communication Competency Of Bank Managers On The Employee's Job Satisfaction: The Case of Turkish Banks*. 8th International Strategic Management Conference.
- Cohen, Eytan. (2014). *Principal Leadership Styles and Teacher and Principal Attitudes, Concerns and Competencies regarding Inclusion*. 5th World Conference on Learning, Teaching and Educational Leadership, WCLTA 2014. Procedia - Social and Behavioral Sciences 186 (2015) 758 – 764
- Chua Yan Piaw, Tie Fatt Hee, Nik Rashid Ismail, dan Lu Huong Ying. (2014) *Factors of leadership skills of secondary school principals*. 5th World Conference on Educational Sciences - WCES 2013. Procedia - Social and Behavioral Sciences 116 (2014) 5125 – 5129.
- DeVito, Joseph A. (2015). *Human Communication : The Basic Course 13th Edition*. USA :Pearson Education, Inc.
- Effendy, Onong Uchjana, (2015). *Ilmu Komunikasi : Teori dan Praktek*, Bandung: Remaja Rosdakarya

- Elearn. (2007). *Management Extra Effective Communication*. USA: Elsevier
- Fahrudin, Ahmad. (2011). *Komunikasi Antara Kepala Sekolah Dengan Dengan Para Guru Di MTs Al Fitroh Cipondoh Kota Tangerang*. Program Studi Manajemen Pendidikan Jurusan Pendidikan Islam. Fakultas Ilmu Tarbiyah Dan Keguruan. UIN Syarif Hidayatullah Jakarta
- Farahbakhsh, Saeid. (2012). *The role of emotional intelligence in increasing quality of work life of school principals*. WCES 2012. Procedia - Social and Behavioral Sciences 46 (2012) 31 – 35.
- Fitriati, Rachma,. Romdana, Rahmat,. dan Rosyidi, Unifah. (2014). *The Practice of the School Principal's Leadership in Sekolah Indonesia Kuala Lumpur (SIKL): The Study of Leadership Styles and Techniques with Cognitive Mapping Approach*. The 5th Indonesia International Conference on Innovation, Entrepreneurship, and Small Business (IICIES 2013). Procedia - Social and Behavioral Sciences 115 (2014) 258 – 268
- Gillis, Tamara L (Ed). (2006). *The IABC Handbook of Organizational Communication: A Guide to Internal Communication, Public Relations, Marketing, and Leadership*. USA: John Wiley & Sons, Inc.
- Hikmat. (2009). *Manajemen Pendidikan*. Bandung: CV Pustaka Setia.
- Hariandja, Marihot Tua Efendi. (2007). *Manajemen Sumber Daya Manusia*. Jakarta: PT. Gramedia Widiasarana Indonesia.
- Harsono. (2008). *Pembiayaan Pendidikan*. Yogyakarta: Suryajaya Press.
- Halawah, Ibtesam. *The relationship between Effective Communication of High School Principal and School Climate*. Education Vol. 126 No. 2
- Johnson, Lauren Keller. (2006). *HR magazine guide to managing people*. USA: The Society for Human Resource Management.
- Kara, Sultan Bilge Keskinilic, dan Erturk, Abbas. (2014). *Mental models of the school principals on "leadership"*. Procedia - Social and Behavioral Sciences 174 (2015) 2145 – 2152
- Kirakosyana, Kristine., dan Doina Dănăiațăb. (2013). *Communication Management In Electronic Banking. Better communication for better relationship*. 12th International Symposium in Management.
- Miles, Matthew B dan Amichael Huberman. (2007). *Analisis Data Kualitatif Buku Sumber tentang Metode-Metode Baru*. Terjemahan Tjetjep Rohendi Rohisi. Jakarta: Universitas Indonesia.

- Moleong, L.J. (2015). *Metodologi Penelitian Kualitatif Edisi Revisi*. Bandung: PT. Remaja Rosdakarya.
- Mulyana, Dedy (Ed). (2015). *Ilmu Komunikasi: Suatu pengantar*. Bandung : PT. Remaja Rosdakarya.
- Mulyasa, Dr. E. (2009). *Manajemen Berbasis Sekolah; Konsep, Strategi, dan Implementasi*. Bandung : PT. Remaja Rosdakarya.
- _____. (2009). *Menjadi Kepala Sekolah Profesional*. Bandung : PT. Remaja Rosdakarya.
- Nordin, Shahrina Md., Subarna Sivapalan, Ena Bhattacharyya, Hezlina Hashim, Wan Fatimah, dan Wan Ahmad, Azrai Abdullah. (2013). *Organizational Communication Climate and Conflict Management: Communications Management in an Oil and Gas Company*. 2nd World Conference On Business, Economics And Management -WCBEM 2013.
- Orlagh Hun, dkk. (2000). *The communication experiences of education managers: identifying strengths, weaknesses and critical incidents*. The International Journal of Educational Management 14/3 [2000] 120-129 (<http://www.emerald-library.com>). Diakses tanggal 17 Januari 2013.
- Patterson, Virginia T. Crawford. (2008). *An Investigation of the Principal's Communication in the Comer School Development Model*. Educational Leadership and Policy Studies Blacksburg, Virginia. (<http://scholar.lib.vt.edu>). Diakses tanggal 25 Desember 2016.
- Ponsombut, Srisai., Kanokorn, Somprach, dan Sujanya, Sombatteera. (2014). *Factors Affecting Charismatic Leadership of Primary Schools Principals*. Procedia - Social and Behavioral Sciences 112 (2014) 962 – 967.
- Syahri, Putri. (2016). *Implementasi Komunikasi Kepala Sekolah untuk meningkatkan Kinerja guru di MTs darul Ulum Budi Agung Kecamatan Medan Marelan*. Program Studi PENDIDIKAN ISLAM Konsentrasi Manajemen Pendidikan Islam. PASCASARJANA UNIVERSITAS ISLAM NEGERI SUMATERA UTARA, MEDAN
- Soyoung Yu, dan YuKyung Ko. (2016). *Communication competency as a mediator in the self-leadership to job performance relationship*. Collegian xxx (2016) xxx–xxx. Australian College of Nursing Ltd. Published by Elsevier Ltd.
- Spradley, J.P. (2006). *Participant Observation*. New York: Holt, Rinehart & Winston.
- Purwanto, M. Ngalim. (2009). *Administrasi dan Supervisi Pendidikan*. Bandung: PT. Remaja Rosda Karya.

- R. Wayne Pace dan Don F. Faules. (2002). *Komunikasi Organisasi (Strategi Meningkatkan Kinerja Perusahaan)*. Bandung: PT. Remaja Rosda Karya.
- Rahmat, Jalaludin. (1994). *Psikologi Komunikasi*. Bandung: PT. Remaja Rosda Karya.
- Ruzlah. (2006). *Strategi Komunikasi Kepala Sekolah Kepada Guru dalam Koordinasi Tugas di SD Negeri 101876 Tanjung Morowa*. Tesis: Program Pascasarjana Universitas Negeri Medan.
- Subadi, Tjipto. (2010). Fenomenologi, first order understanding dan second order understanding. <http://tjptosubadi.blogspot.co.id/2010/05/fenomenologi-first-order-understanding.html> (diakses pada 25 Januari 2017)
- Subadi, Tjipto. (2013). Fenomenologi, first order understanding dan second order understanding. <http://www.macrothink.org/journal/index.php/ije/article/view/3831/3148> *International Journal of Education ISSN 1948-5476* 2013, Vol. 5, No. 2 (diakses pada 19 Oktober 2017)
- Sugiyono. (2009). *Metode Penelitian Pendidikan; Pendekatan Kuantitatif, Kualitatif & R&D*. Bandung: Alfabeta.
- Sukmadinata, Nana Syaodih. (2010). *Metode Penelitian Pendidikan*. Bandung: PT. Remaja Rosdakarya.
- Sutama. (2015). *Metode Penelitian Pendidikan : Kuantitatif, Kualitatif, PTK, R & D*. Surakarta : Fairuz Media.
- Wing of glory. (2011). *Faktor Penunjang dan Penghambat Komunikasi*. (online) <http://athenlengkong.blogspot.co.id/2011/03/faktor-faktor-penunjang-dan-penghambat.html> (diakses Oktober 2016)
- Wood, Julia T. (2010). *Interpersonal Communication, Everyday Encounters*. Boston: Wadsworth Cengage Learning.
- Yusof, Fahainis Mohd., dan Haslina Halim. (2014). *Understanding Teacher Communication Skills*. The International Conference on Communication and Media 2014 (i-COME'14), 18-20 October 2014, Langkawi, MALAYSIA. *Procedia - Social and Behavioral Sciences* 155 (2014) 471 – 476
- Zulch, Benita. (2014). *Leadership communication in project management*. 27th IPMA World Congress. *Procedia - Social and Behavioral Sciences* 119 (2014) 172 – 181. University of the Free State, Bloemfontein, 9300, South Africa